



MIAMI BEACH  
CONVENTION CENTER



# SECTION 17

GUESTS WITH DISABILITIES



The Americans with Disabilities Act (ADA) is a civil rights act providing equal opportunity in the areas of employment, state and local government services, public accommodations, transportation and telecommunications. The Licensee and its subcontractors must comply with ADA standards as indicated in the License Agreement. All permanent aspects of the venue are

The responsibility of the Miami Beach Convention Center. Disability access to any event and the services the event provides are the responsibility of the Licensee.

## **GENERAL ACCESSIBILITY**

The MBCC strives to implement upgrades in a timely manner as new standards are introduced, as the MBCC remains committed to meeting the needs of all its guests at all events. All areas of the MBCC are accessible. Elevators are located on each level and there are a limited number of wheelchairs available in the first aid room, at no charge. If you have attendees with special needs, please let your Event Manager know as soon as possible so that all necessary accommodations can be arranged in advance.

- There are ADA-compliant ramps to access the east, west and north sides of the venue.
- There are dedicated ADA entrances to the venue via push-button automatic doors.
- All restrooms are ADA compliant.
- There are elevators throughout the venue.
- The venue has ADA-compliant fire alarm signaling.

- The venue has ADA-compliant food carts and seating.
- The MBCC has a limited number of wheelchairs for use and anyone who need one are required to leave his or her driver's license until it is returned.
- Restrooms on each level offer accessible stalls, sinks, towel dispensers and mirrors.
- Disability parking is located in the Convention Center five-story garage (17th Street and Convention Center Drive) and six-story garage (18th Street and Meridian Avenue).

## SERVICE DOGS

Service Dogs are always welcome. Under the Americans with Disabilities Act (ADA) regulations, a "service dog" is one that is individually trained to do work or perform tasks for the benefit of an individual with a disability, including a physical, sensory, psychiatric, intellectual or other mental disability. Other animals (except miniature horses), whether wild or domestic, trained or untrained, are not considered service animals.

The work or tasks performed by a service dog must be directly related to the individual's disability. Examples of work or tasks include, but are not limited to:

- Assisting individuals who are blind or have low vision with navigation and other tasks
- Alerting individuals who are deaf or hard of hearing to the presence of people or sounds
- Providing non-violent protection or rescue work
- Pulling a wheelchair
- Assisting an individual during a seizure
- Alerting individuals to the presence of allergens
- Retrieving necessary items, such as medicine or telephones
- Providing physical support and assistance with balance and stability to individuals with mobility disabilities
- Helping individuals with psychiatric and neurological disabilities by preventing or interrupting impulsive or destructive behaviors

The crime-deterrent effects of an animal's presence and the provision of emotional support, well-being, comfort or companionship are not considered work or tasks for the purposes of defining a service animal.

### **Emotional Support or Comfort Animals**

Emotional Support or Comfort Animals are not permitted inside MBCC.

## ACCESSIBLE PODIUMS

The center has three (3) accessible podiums for the use of our clients. If an accessible podium is needed, please contact your Event Manager.